(Deze brief kan gebruikt worden voor klanten die een boeking hebben in de periode tot en met 6 april. Voor latere boekingen, houd de updates in de gaten.)

**Coronavirus Update 17 March**

Infections with the new Corona virus have been confirmed in all European countries. In each country, the national health authorities (in the Netherlands: RIVM - National Institute for Public Health and the Environment) continuously monitor the situation.

Various restrictions are currently in place for the areas in which we are active. For example, until 6 April several events have been shut down and the hospitality industry has been closed.

We follow the government's instructions and, as long as they do not impose any restrictions, we carry out the tours. No restrictions have yet been imposed on shipping and cruises, but the circumstances under which the voyage should take place have changed considerably. We are therefore looking for a reasonable and equitable solution that does justice to both our interests and we would like to discuss this with you.

{Een van deze of beide keuzemogelijkheden voorleggen}

Which could be a solution:

* Shifting the tour to another date
* Cancellation of the booking and refund of the travel sum minus part of the costs incurred [being ............euro ]. In order to make the trip possible for you, we have incurred costs and we think it is reasonable to withhold part of them.

We'd like to hear your preference.

If your travel insurance covers the consequences of these unforeseen circumstances, or if your government has set up a compensation scheme, then you'll have to appeal to this first.

Kind regards,